

Oslo, Norway (2018)

Environmental Performance

83%

EN-1. Does the city have a Greenhouse Gas emissions reduction strategy? Please indicate if it includes specific reference to the events/hospitality industry. Please provide source (i.e./ website or link to PDF document).

The City of Oslo aims to cut greenhouse gas emissions 50% by 2020 and 95% by 2030 compared to 1990 levels. NB! Link is only in Norwegian

EN-2. What is the city's Greenhouse gas emissions per capita? Please provide source and year (i.e./ website or link to PDF document).

In 2016, the direct greenhouse gas emissions in Oslo were approximately 1 125 000 tons CO₂-equivalent. With a population of approximately 667 000 (by December 31st 2016), this gives a greenhouse gas emission per capita of 1,68 tons CO₂-equivalent /capita. NB! None of the links have been updated since 2016. We were told that new information will be published early 2019.

EN-3. What percentage of the city's total electricity usage is derived from renewable sources (e.g./ wind/ bio/ solar/ hydro/ tidal or geothermal energy)? Please provide source and year

From the E-CO Energi AS we got this answer, but this is Norway in Total: In Norway, approx. 98 percent of the power from renewable sources, hydropower accounts for approx. 96 percent and wind power for approx. 2 percent. other links : <http://www.luftkvalitet.info/Theme.aspx?ThemeID=13dc725e-fd54-4e78-ad48-64735a844e32>
https://www.cdp.net/en/responses?per_page=5&queries%5Bname%5D=oslo&sort_by=response_status&sort_dir=asc

EN-4. What percentage of the city's solid waste has been disposed of in a landfill or open dump (including ashes from incineration)? Please provide source and year

Since 2009 it has been illegal to dump waste or organic waste in Norway, for both to the public and private. In the 1990's there were 50 landfills, as of today 62, and 2 for dangerous waste. Unfortunately, with updated information there are still 3% of the city's solid waste being dumped into landfills, Today it is an ongoing processes with testing to plan recycling of Biogas and solid waste. See links on how the waste is being recycled. Norway pride themselves as they have been recycling plastic bottles which was already in action by 1902. See links.

EN-5. What percentage of city's solid waste is recycled or composted?

38% of city's solid waste is recycled or composted. NB! this is from 2017 as the 2018 numbers are not yet completed. <http://statistikkbanken.oslo.kommune.no/webview/> <https://www.oslo.kommune.no/getfile.php/13106054/Innhold/Politikk%20og%20administrasjon/Etater%20og%20foretak/Renovasjonsetaten/Dokumenter%20Renovasjonsetaten/%C3%85rsberetning%202017%20Renovasjonsetaten.pdf>

EN-6. Annual municipal solid waste (MSW) generation per capita (Kg/capita)

332 Kilo of annual municipal solid waste (MSW) generation per capita (Kg/capita) NB! this is from 2017 as the 2018 numbers are not yet completed. <https://ren-miljorapporten2017.herokuapp.com/> <http://statistikkbanken.oslo.kommune.no/webview/>

EN-7. What is the city's annual Fine Particulate Matter (PM2.5) concentration?

PM 2.5 = 9 in 2015 <https://www.fhi.no/en/op/hin/environment/air-pollution-in-norway---public-he/#particulate-matter>
According to your attached Excel file: PM25: Europe (HIC) NOR Norway Oslo 2016 18 >75% Measured 9 >75% Measured 3 Suburban-Traffic, 2 Urban-Background, 3 Urban-Traffic The European Environmental Agency (EEA) [downloaded 2018/04/14] 2018 See link as this is the most updated information we got from Luftkvalitet.no measuring PM2.5 and PM10 in Oslo.

EN-8. What is the city's annual Particulate Matter (PM10) concentration?

PM 10: 24 in 2015 <https://www.fhi.no/en/op/hin/environment/air-pollution-in-norway---public-he/#particulate-matter>
According to your attached Excel file: PM10: Europe (HIC) NOR Norway Oslo 2016 18 >75% Measured 9 >75% Measured 3 Suburban-Traffic, 2 Urban-Background, 3 Urban-Traffic The European Environmental Agency (EEA) [downloaded 2018/04/14] 2018 NB! See link above for Oslo City's strategy plan for a pedestrianized city.

EN-9. Water Stress Level (Ratio Of Total Annual Water Withdrawals To Total Available Annual Renewable Supply)

GDSI COMMENT: OSLO IS MEDIUM TO HIGH RISK According to the link: Baseline Water Stress Average Score 0.4 Agricultural 0.3 Domestic 0.7 Industrial 0.2

EN-10. Does your destination offer public Bicycle Sharing Facilities & Network? Please provide details and a link

Yes, Oslo city have City bikes. The system is based on equipment from Sharebike AS. At the start of the 2017 season from April to December, a total of 233 tripods around the city centre and 3000 bikes for the public to use.

EN-11. Does your destination offer Electrical Vehicle Charging Stations ? Please provide details and a link

Yes. The city of Oslo has changed the normal parking lots to become parking lots with charging possibilities connected to it. Instead of building gigantic charging hubs, The City of Oslo has taken advantage of the already existing parking places in order to build charging stations. Tesla has also organized charging stations. Due to law, it's cheaper and more efficient to drive an electrical vehicle in Oslo, and that increases the percent of people driving one and the need of charging spots (rather charging spot then charging station due to degree of convenience). General information : (Norwegian)
<https://www.oslo.kommune.no/gate-transport-og-parkering/parkering/lade-og-parkere-elbil/#gref> Tesla Charging station: <https://www.tesla.com/findus?v=2&search=Oslo%2C%20Norway&bounds=60.00999513203194%2C11.188951942968743%2C59.81746329350715%2C10.315538857031243&zoom=11&filters=store%2Cservice%2Csupercharger%2Cdestination%20charger>

EN-12. What is the city's Traffic Congestion Index percentage?

2017 ALL CITIES RANK (2016) 2017 INRIX TRAFFIC SCORECARD RANK (2016) HOURS SPENT IN CONGESTION ICI PEAK DAYTIME OVERALL Oslo 53 (45) 35 (34) 46 7.6 25% 10% 13% Data from link

EN-13. Which of the following public transport links exist between the main airport and the city centre? Please indicate which of the following apply:

Express Bus, Rail (Train)

EN-14. What is the city's Green Area (hectares) per 100 000 population?

66% More than 98% of Oslo's inhabitants live within 300 meters from green area. "Oslo's totale areal er 454 kvadratkilometer. Av dette utgjør Marka drøye 300 kvadratkilometer." this means Oslo total ksqm is 545, the green area consists of 300 ksqm.
<https://www.oslo.kommune.no/politikk-og-administrasjon/politikk/kommuneplan/kommuneplan-2015/#gref>

Social Performance

79%

SO-15. What is the country's score and ranking on the Corruption Perception Index?

85 Rank 3/180 NB! Numbers from 2017

SO-16. What is the country's score and ranking on the World Bank Gini Index? Please use the data for the most recent year given.

2015: 27.5 The Gini Index - which measures national inequality levels - can be found here:
<http://data.worldbank.org/indicator/SI.POV.GINI>

SO-17. Share of public open space with facilities for people with special needs

No matter what race, gender and preference of love you have, you are welcome everywhere in Oslo. It is illegal to discriminate in these terms and therefore all parks, beaches, open spaces and so on are open for everyone. The city of Oslo also strives to create grate accessibility for those who are in wheel chair. Transport is for free <https://ruter.no/en/buying-tickets/on-board/travelling-with-wheelchair/> Oslo also won an international prize for the effort to make the city more accessible for the elderly and the disabled: (in Norwegian) <https://www.vartoslo.no/oslo-kommune-vant-nylig-en-internasjonalt-pris-for-universell-utforming-og-tinkern-i-bydel-frogner-fikk-ekstra-skryt/>

SO-18. What is the country's score and ranking on the Gender Inequality Index?

Table 5. Gender Inequality Index SDG3.1 SDG3.7 SDG5.5 SDG4.6 Gender Inequality Index Maternal mortality ratio Adolescent birth rate Share of seats in parliament Population with at least some secondary education Labour force participation rate a Value Rank (deaths per 100,000 live births) (births per 1,000 women ages 15-19) (% held by women) (% ages 25 and older) (% ages 15 and older) HDI rank Country Female Male Female Male 2017 2017 2015 2015-2020 b 2017 2010-2017 c 2010-2017 c 2017 2017 VERY HIGH HUMAN DEVELOPMENT 1 Norway 0.048 5 5 5.6 41.4 96.3 95.1 60.8 67.6

Supplier Performance

90%

SU-19. What percentage of the city's total hotel room inventory has an active 3rd party sustainability certification? Please provide a list showing the name of the certifications and total number of rooms for each of the certified hotels.

See excel document attached. 21 certified Eco Lighthouse: <http://eco-lighthouse.org/> 4 outside the city center 6 Green Key : <http://www.greenkey.global/> 10 Svanemerket: <http://www.svanemerket.no/english/> 18 ISO certified : <https://www.iso.org/certification.html> 1 Green Globe certified: <https://greenglobe.com/> approx 88% from hotels sheet

SU-20. What percentage of the total hotel room inventory is within walking distance (1km) of the congress and exhibition centre(s)? Please include a list of hotels or link to a pre-existing list.

Oslo is a small walkable city where everything is within short distance. The only 85% Depending on where/which venue the meeting/conference/congress is held See attached map of how walkable Oslo is.

SU-21. What percentage of the city's hotel room inventory is easily accessible (within 30mins) by public transport to/from the congress and exhibition centre(s)?

As mention in answer 20, Oslo is walkable city and everything is close. As well, Oslo is thriving to become free of cars in the city center so the public transport offer has increased. 100% Depending on where/which venue the meeting/conference/congress is held

SU-22. Does the city's largest airport (or nearest airport) have a current eco-certification?

yes, Oslo Airport's environmental management system was certified according to the ISO 14001 standard on 24 March 2014. Oslo Airport Gardermoen shall maintain ISO14001 certification, ACA certification at Level 3+ and achieve BREEAM "Excellent" status within the expansion project before 2017. see also link: <http://www.architecturaldigest.com/story/this-is-how-future-airports-must-be-built> <https://avinor.no/en/corporate/airport/oslo/development/miljoevnligg-valg/>

SU-23. What percentage of partner PCOs and DMCs located in the city (over 3 full-time employees) have a formal written sustainability policy? Please list the agency names and indicate if they have a sustainability certification

80% Congress Conference, Gyro, Medvind, JCP, They hold; Miljøfyrtårn, Eco Certification, Svane <https://www.ccnorway.no/about-us/?lang=en> <https://gyro.no/om-oss/> <https://www.medvind.no/en/#om-medvind> <http://www.jcpnordic.com/about/>

SU-24. Are there policies/ initiatives or programmes in place for restaurants and/or F&B suppliers to reduce non-recyclable/biodegradable material waste (e.g./ plastic bags/ water bottles or styrofoam) and food waste?

McDonalds in Norway will reduce plastic waste by zero tolerance to plastic straws. See link : <https://www.dagbladet.no/nyheter/na-skal-mcdonalds-fjerne-plastsugerorene-i-norge/69903851> Norway pride themself as they have bin recycling plastic bottles which was already in action by 1902. See link: https://no.wikipedia.org/wiki/Panteordning_for_flasker#Historie Too good to go: An app letting people buy leftover at hotel/restaurants/cafe .. to a cheap price: <https://toogoodtogo.no/no> Reduce food waste initiative: <http://www.matvett.no/bransje/kutt-matsvinn-2020> Reduce food waste initiative: <http://verdimat.no/> (For restaurants to buy food from grossist that in other way would've bin thrown. Like carrots with wired angels and meet with "mistakes" and so on. Other: <https://www.visitoslo.com/en/your-oslo/green-oslo/> <https://naturvernforbundet.no/spis-naturen/barekraftig-mat-article32553-3469.html>

SU-25. Does the city have a program and/or certification promoting or supporting restaurants with a commitment to sustainability (e.g./ organic/ locally sourced/ vegetarian options)? Please provide more information

Yes, there exist and agreement to this: "The Norwegian Government and the food industry have signed an agreement to reduce food waste in Norway by 50 percent by 2030. " Reed more in link. There has also bin invented a map showing green places in Oslo. <https://www.oslo.kommune.no/getfile.php/13290291/Innhold/Politikk%20og%20administrasjon/Milj%C3%B8%20og%20klima/ByKuben/GreenLifeOslo%20Map%20ByKuben.pdf>

SU-26. What percentage of the city's congress and exhibition centres have active third-party sustainability certification? Please provide a list with the name of the certification for each of the certified venues.

40% are certified by a third party, but 100% does sustainable actions. Within 2019 "Gamle Museet" will become certified, and the percent will then be 50%. Gamle museet Not certified, but in the progress of becoming one. KS agenda <http://www.ksagenda.no/motesenter/konferansesenter-oslo-sentrum-beliggenhet/> Eco lighthouse Taket Event og conference Nei, but recycle waste Meet Ullevaal <https://www.meet-ullevaal.no/om-meet/Nyheter/miljoefyrtaarEco> lighthouse Samfunnssalen No, but recycle waste Forskningsparken No, but does many actions Oslo kongressenter <https://www.oslokongressenter.no/> Eco lighthouse Oslo concert hall : Did not receive an answer Norway Exhibition and Convention Centre : Yes <https://www.messe.no/no/Common/Sammen-for-et-bedre-miljo/> Eco lighthouse Felix No, but recycle waste

CVB Performance

86%

DM-27. Has the CVB/DMO established and is implementing a destination sustainability strategy? Please indicate

which of the following components are included and provide a copy or link

Commitment Statement, Vision, Integrated sustainability

DM-28. Does the destination or CVB hold a current sustainability certification or is in the process of obtaining one? Please identify, for example ISO20121, GSTC or Green Globe, EarthCheck, or Biosphere.

Yes, Both ViistOslo head office and Visitro Centre are Eco- Certified. See link (obs! not in english): <https://www.visitoslo.com/no/bransjeweb/nytt-fra-visitoslo/nyheter/visitoslo-er-miljofyrtarn/> VisitOSLO is also working on the project "Marking Oslo as a Sustainable Destination". Innovation Norway's Sustainable Destination Standard has achieved the 'GSTC-Recognized Standard' status. <https://www.gstccouncil.org/innovation-norway-sustainable-destination-standard-is-now-a-gstc-recognized-standard/>

DM-29. How does the CVB/DMO manage the development and governance of the destination sustainability program. Please indicate all that apply

Internal sustainability team / committee, Committee with external industry stakeholders (e.g. venues/hotels), Committee with external non-industry stakeholders (e.g. NGOs/authorities/clients)

DM-30. Does the CVB/DMO regularly measure and report on sustainable destination progress? Please indicate which of the following components are included and provide a copy or link

Data and details of sustainability performance published on CVB/DMOs website, Data and details of the sustainability performance included in Annual CVB Report, Externally audited / certified Sustainability Report using GRI G4/ GSTC or similar criteria

DM-31. Does the CVB/DMO support or lead local sustainability training for the city's MICE industry? Please indicate which of the following is done:

Organise training programs about sustainability, Organise regular events about/including sustainability in the MICE industry

DM-32. Do the CVB/ DMO or local authorities provide incentives or funding for events or event organisers wanting to increase sustainability performance? Please explain

As VisitOSLO already are ecolighthouse certified, we are able to facilitating our partners and non-partners to easier and cheaper become ecolighthouse certified. Next month VisitOSLO will held a meeting about Sustainability where all stakeholders and partners are invited. Through 2019 we will hold many meetings as well with our stakeholders to highlight the importance of sustainability, and as Oslo is European Green Capital, VisitOSLO have engaged a partnership with the City of Oslo to arrange a event about sustainability. There will be a half day event with juicy speakers where the tourism industri of Oslo are welcome to join. Arena Oslo, a cluster project started by VisitOSLO focusing on Oslo as a scene is also taking action to improve the circular economy and sustainable preformance among their partners. During next year: European Green Capital provide a huge found for local business and organisations to apply for. There are approximately 5 million Norwegain kroner that will be split up into 200 000 NOK for each local engagement that wins.

DM-33. Does the CVB/DMO provide information about the destination's sustainability features/ suppliers and best practice in its RFP responses and sales information Please explain

Yes, we provide information about sustainable features. This is highlighted in our new bid documents(each partner with its own focus), and it is highlighted on our website. <https://www.visitoslo.com/en/articles/green-neighbourhood/> Visit OSLO has a web page containing green things to do in Oslo. VisitOSLO is also the project owner of the project "Marking Oslo as a sustainable destination" which is mapping all sustainable preformance and so on highlight them. When VisitOSLO has media on site inspection we also provide them with sustainable options to enjoy their stay. Press results: <https://www.visitoslo.com/en/trade-media-cruise/media/oslo-in-the-media/green-oslo-press-results/>

DM-34. Does the CVB/DMO website provide information about the destination's sustainability features/ suppliers and best practice. Please list all that apply and add a link to the website

Basic Info, Sustainable event guides and manuals, Sustainable supplier lists, Best practice example

DM-35. Does the CVB/DMO provide free or subsidized public transport passes for major conventions? Please indicate:

Discounted Public Transport, Other

DM-36. Does the CVB/DMO have an accessibility program or list for places of interest/ transport lines/ hotels / venues that supports attendees with physical challenges to participate in events and navigate in the destination? Please explain

Read more in link : accessible toilets Oslo has a few public restrooms that comply with the principles of universal design. This

map from the City of Oslo on arcgis.com shows the location of public toilets in Oslo. The symbol with three people on it represents toilets that are universally accessible ("type: UU toalett"). Swimming spots Information in Norwegian only. Four beaches / swimming spots in Oslo comply with the principles of universal design. The links lead to the web site of the City of Oslo, with information in Norwegian, and a map showing the location of the beach: Bogstadvannet Nøklevann Sognsvann Svarttjern Information about accessibility for these and other swimming spots is found on this page from the City of Oslo (information in Norwegian). Wheelchair accessibility Wheelchairs on public transport: Passengers in wheelchairs travel for free on all public transport operated by Ruter (bus, tram, ferry and subway inside the city of Oslo). Read more about travelling with a wheelchair in Oslo on ruter.no. Other useful links: App & website: Wheelmap for Oslo Spin the globe (blog): "9 Wheelchair Accessible Things to Do in Oslo" WheelchairTravel (blog): "Wheelchair Accessible Travel Guide to Oslo" Air quality Air quality index at luftkvalitet.info (in Norwegian) Green dot means minimal risk, orange = moderate, red = high, purple = very high. White dot = no data.

DM-37. Does the CVB/DMO provide clients with ideas and resources to support the local communityPlease select all that apply and explain.

Donation programs for food,List of NGO partners and projects

DM-38. Does the CVB/DMO communicate on the website list of partner associations/NGOs ?

yes